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Note: Sources with an asterisk (*) only recommend specific sections/chapters of the text. The citations will indicate which portion we suggest.

Dai, X., & Chen, G.-M. (2022). *Conflict Management and Intercultural Communication: The Art of Intercultural Harmony* (Second edition). Routledge.
<https://doi.org/10.4324/9781003252955>

Gavin, M. (2019). 6 Tips for managing global and international teams. *Harvard Business Review*. <https://online.hbs.edu/blog/post/how-to-manage-global-teamsEBC/1365265/bookReader?accountid=8361&ppg=20>

Gelfand, M., Gordon, S., Li, C., Choi, V., & Prokopowicz, P. (2021, September 17). *One reason mergers fail: The two cultures aren't compatible*. *Harvard Business Review*.
<https://hbr.org/2018/10/one-reason-mergers-fail-the-two-cultures-arent-compatible>

Kwan, L. (2019). The collaboration blind spot. *Harvard Business Review*.
<https://hbr.org/2019/03/the-collaboration-blind-spot>

McIvor, M. (2022, July 22). How to give negative feedback in high-context cultures (like Japan). *Globis Insights*. <https://globisinsights.com/career-skills/communication/how-to-give-negative-feedback/>

Meyer, E. (2017). Being the boss in Brussels, Boston, and Beijing: If you want to succeed, you'll need to adapt. *Harvard Business Review*. <https://hbr.org/2017/07/being-the-boss-in-brussels-boston-and-beijing>

*Meyer, E. (2014). The Needle, Not the Knife. In *The culture map: Breaking through the invisible boundaries of global business* (1st ed., pp.195-218). PublicAffairs.
<https://ebookcentral.proquest.com/lib/uark-ebooks/detail.action?pq-origsite=primo&docID=1634787>

Please note pgs. 61-88 of this book are also helpful

Potrel, V. (2022, December 1). Four tips for effectively managing multicultural teams. *Forbes*.
<https://www.forbes.com/sites/forbescommunicationscouncil/2022/12/01/four-tips-for-effectively-managing-multicultural-teams/?sh=444f52055821>

Soontornchaiya, P., & Charoensukmongkol, P. (2024a). Interaction effect of management communication and workplace formalization on shared goals and commitment of

employees during post-merger and Acquisition Integration. *International Journal of Business Communication*. <https://doi.org/10.1177/23294884241235661>

Stahl, A. (2021, December 21). 3 benefits of diversity in the workplace. *Forbes*. <https://www.forbes.com/sites/ashleystahl/2021/12/17/3-benefits-of-diversity-in-the-workplace/?sh=7d9e486222ed>

Yamada, H. (2023). *Different games, different rules: why Americans and Japanese misunderstand each other*. Oxford University Press.
<https://doi.org/10.1093/oso/9780195094886.001.0001>

Zagelmeyer, S., Sinkovics, R. R., Sinkovics, N., & Kusstatscher, V. (2016). Exploring the link between management communication and emotions in mergers and acquisitions. *Canadian Journal of Administrative Sciences / Revue Canadienne Des Sciences de l'Administration*, 35(1), 93–106. <https://doi.org/10.1002/cjas.1382>

Note: if you do incorporate sources in addition to these, please follow APA guidelines for reference list citations. You are welcome to consult the APA Style Blog as well as the APA handbook for additional help.