Ray Zorback

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**Education**

**University of Arkansas, Sam M. Walton College of Business, Fayetteville, Arkansas**

Bachelor of Science in Business Administration**expected May 2021**

* Major: Supply Chain Management concentration in Transportation & Logistics
* Minor: Business Management

Northwest Arkansas Community College, Bentonville, Arkansas **May 2019**

Associate of Science in Business Administration GPA 3.2

**Work Experience**

**Uber Technologies, Inc. Fayetteville, AR June 2016 - Current**

**Driver, Self-employed**

* Balance part-time driver position while attending classes maintaining a 3.2 GPA
* Customer service score 4.89 out 5 stars
* Meet the needs of each client while maintaining a professional demeanor

**TMC Transportation, Bentonville, Arkansas May 2017 - December 2019**

**Logistics Coordinator**

* Utilized PC Miler to build 1,000 new loads for dispatch, averaging 40 loads per week
* Coordinated with dispatch and drivers via text and email as needed to ensure timely delivery
* Onboarded 6 interns, training included internal processes, use of PC Miler, and proprietary software
* Secured 600 leads, 25 new clients generating $100,000+ revenue

**Novel Transportation & Logistics, Springdale, Arkansas April 2016 - April 2017**

**Broker and Driver Coordinator, Intern**

* Coordinated brokered truck loads negotiating contracted rate and scheduling
* Averaged $185,000.00 revenue per month
* Processed and handled driver and customer complaints
* Completed driver performance reports using PCS Software

 **Memberships**

* Counsel of Supply Chain Professionals, Member since 2018
* Transportation and Logistics Association, Member Since 2017
* American Production and Inventory Control Society, Member Since 2017

**Volunteer Experience**

* American Red Cross and Community Blood Center of the Ozarks **2003 - Current**
Volunteer, Benton County blood drives and fundraising donation events
* Boys and Girls Club, Bentonville, Arkansas **2012 - 2013**

Weekly mentored youth in afterschool program through academic and recreational support