

# Account MFA and Accessing VMware from Browser

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## Sources

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# Account MFA and Accessing Virtual Desktop

To access our virtual desktop environment, you will need to have an account that has been configured for multi-factor authentication (MFA). In this guide, we will look at setting up multi-factor authentication for your account(MFA) and accessing VMware through the browser.

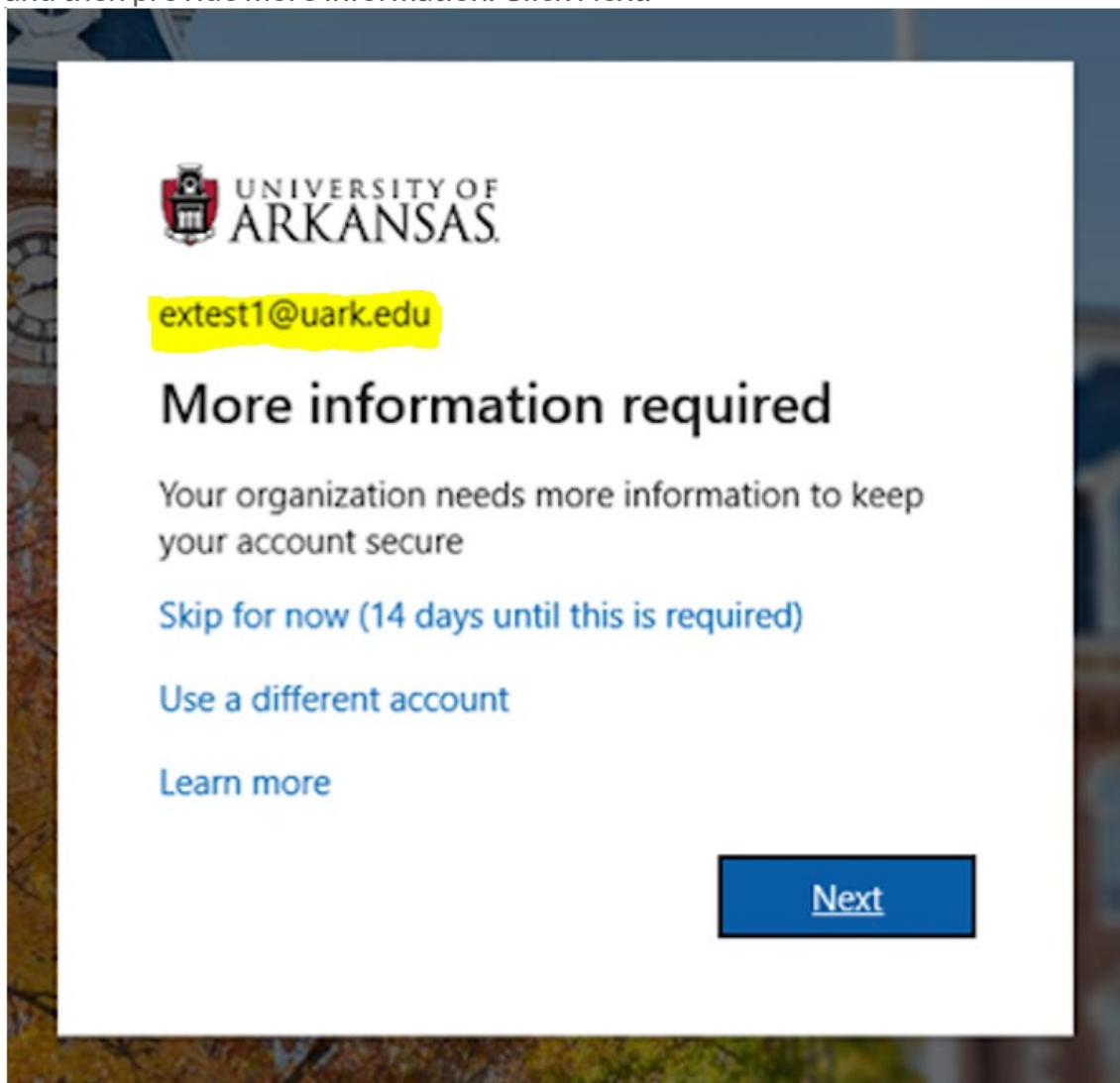
## **Step 1: Configuring multi-factor authentication (MFA) (First time only)**

Note: Step 1 instructions can also be found here:

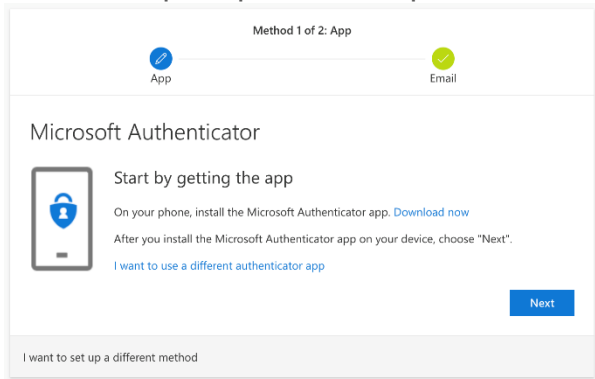
<https://its.uark.edu/accounts-security/accounts-passwords/multifactor-registration.php>

From the web browser on your computer, go to [account.uark.edu](https://account.uark.edu) and log in with your initial account with @uark.edu (type as "account@uark.edu") and initial password. Change your password here and click Next.

1. After you enter your UARK credentials, you will be asked to change your password, and then provide more information. Click Next.



2. You will be prompted to set up the Microsoft Authenticator app (recommended).



**Note:** If you cannot install the app, click "I want to set up a different method" and select Phone.

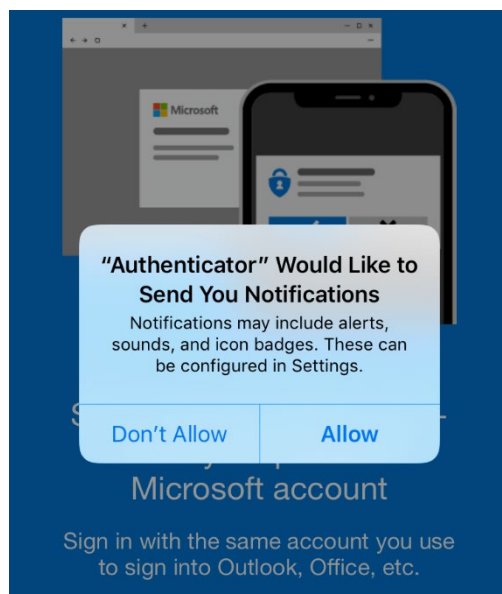
Follow the instructions in the subsequent screen to set up your phone for authentication.

3. Click Download now, or click below to get the app for your device:

- [Apple App Store](#)
- [Google Play](#)

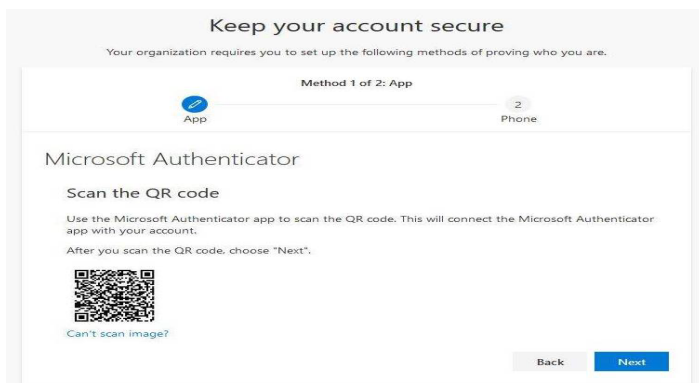
4. **Heads up!** The first time you open the app, you will be asked to grant access and allow notifications.

- You are required to allow notifications and grant access to the device camera.
- If you skip these steps or answer "Don't allow," the setup process cannot be completed.



5. From the Authenticator app, tap Add Account. Select Work or school account.
6. Enter your account information.
7. On your web browser (laptop/desktop), a QR code will appear to complete your account setup. Point your phone, which will display the QR code scanner, at your

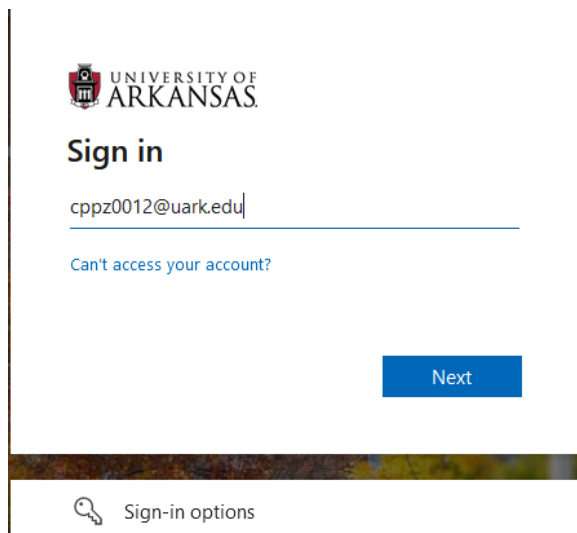
computer screen where the code is displayed.



8. Tap Approve on the pop-up notification on your phone or enter the 6-digit code into the box on your web browser screen. The code will be displayed within the Authenticator app screen on your phone. Click Verify.  
**Note:** The app will continuously display a 6-digit code that automatically refreshes to a new code every 30 seconds.
9. The Secure Info screen will appear confirming that your registration is complete. If the **Default Sign-in Method** listed does not say Authenticator App, click Change and then select Authenticator App from the drop-down menu. Click Confirm.

## **Step 2: Accessing VMware**

1. Go to the Walton College VMware client website: <https://waltonlab.uark.edu/>.
2. Click "Access Virtual Desktop with Web Browser"
3. Log into the University of Arkansas system



4. Complete the MFA authentication (either through the Microsoft Authenticator app or Phone)



cppz0012@uark.edu

### Verify your identity



Approve a request on my Microsoft Authenticator app



Use a verification code



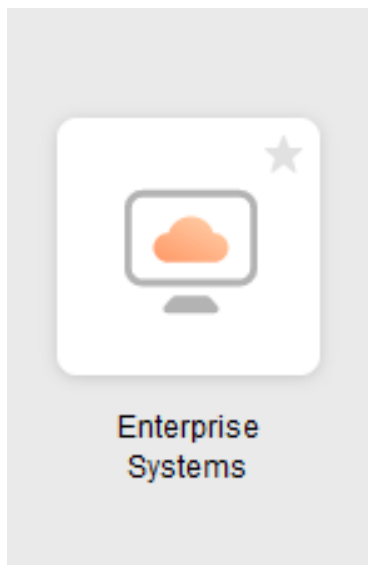
Text +X XXXXXXXX81



Call +X XXXXXXXX81

5. After logging in, select “Enterprise Systems” to proceed.

After a few moments, you will be presented with a Windows 10 desktop



6. Log into the desktop with your credentials



7. You have successfully accessed the Walton College virtual desktop platform.

