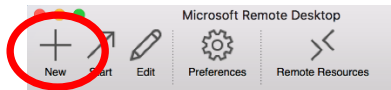


Remote Desktop Access – Partner Universities

Mac Users

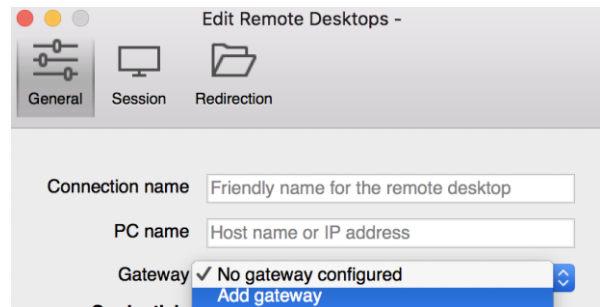
Installing Remote Desktop Application

1. Download the Microsoft Remote Desktop App 8.0 for Mac, available in the App Store.
2. Launch the app and in the My Desktops window, press the New button from the menu.

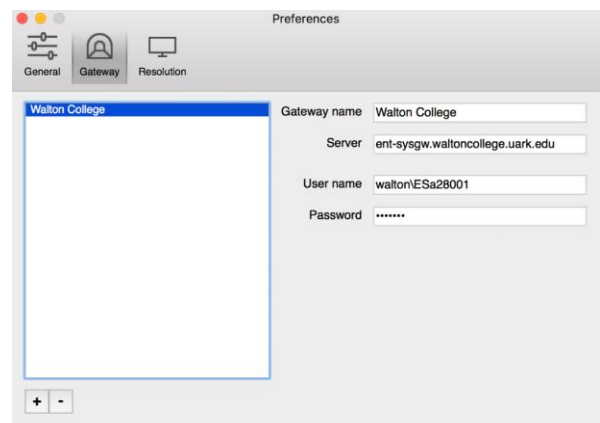


Gateway Configuration

3. Configuring the gateway will allow you to connect to Walton College. This gateway address will stay the same regardless of what system you are connecting to. Click on the dropdown menu in the Gateway box and select **Add gateway**.



4. In the Gateway Name box, type **Walton College**.
5. In the Server Name type **ent-sysgw.waltoncollege.uark.edu**.
6. Enter the username and password you were given when you requested access. Your settings should look like the picture to the right:



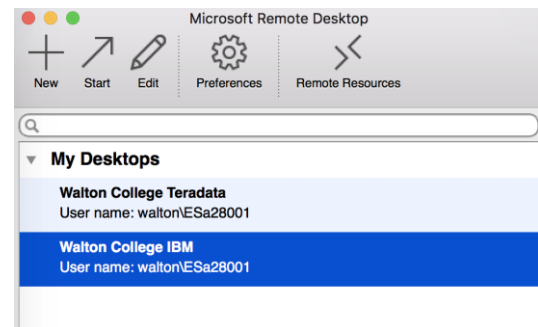
System Connections

7. Now that you've set up the Walton College gateway, you will make separate connections for each desktop. Please navigate to the system of your choice for instructions on how to connect, or feel free to add connections to all of the system desktops.

8. If you don't already have a new connection window open, press the New button in the Microsoft Remote Desktop App

IBM

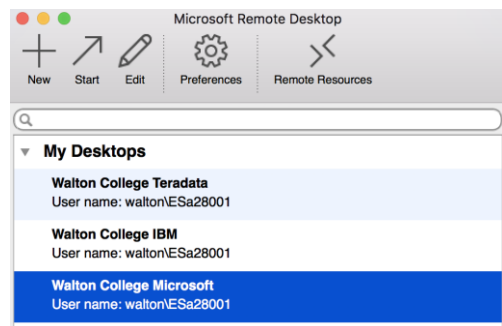
9. In the Connection Name box, type **Walton College Remote Connection**
10. In the PC name box type **rds.walton.uark.edu**
11. In the Gateway section, you should already have created a Walton College gateway, select it from the dropdown menu.
12. In the User name box, type **walton\<username>**. This is the username you were given when you requested access.
13. When you've finished your screen should look like the picture to the right.
14. Now exit out of the new connection window, your changes will be saved.
15. When you are ready to enter the remote desktop, select your system from the My Desktops window and click the **Start** button from the top menu.
16. While you are connecting to the remote desktop, you may see a Verify Certificate message. Press **Continue** to continue connecting.



17. You will now connect to the remote desktop where you will have access to the system. To exit the remote desktop, go to the Start menu and select **Log Off**.

Microsoft

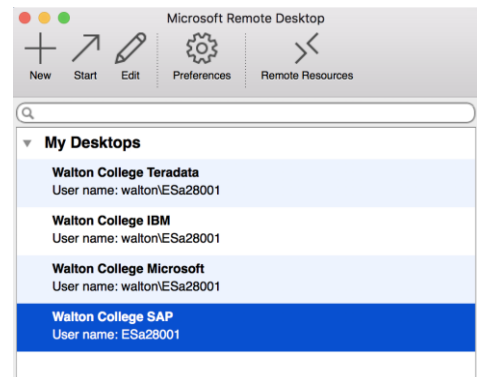
9. In the Connection Name box, type **Walton College Remote Desktop**.
10. In the PC name box type **rds.walton.uark.edu**
11. In the Gateway section, you should already have created a Walton College gateway, select it from the dropdown menu.
12. In the User name box, type **walton\<username>**. This is the username you were given when you requested access.
13. When you've finished your screen should look like the picture to the right.
14. Now exit out of the new connection window, your changes will be saved.
15. When you are ready to enter the remote desktop, select your system from the My Desktops window and click the **Start** button from the top menu.
16. While you are connecting to the remote desktop, you may see a Verify Certificate message. Press **Continue** to continue connecting.



17. You will now connect to the remote desktop where you will have access to the system. To exit the remote desktop, go to the **Start** menu and select **Log Off**.

SAP

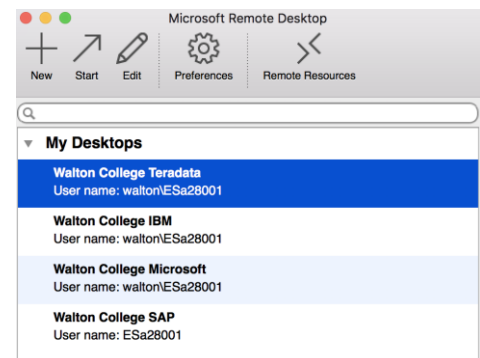
9. In the Connection Name box, type **Walton College Remote Connection**
10. In the PC name box type **rds.walton.uark.edu**
11. In the Gateway section, you should already have created a Walton College gateway, select it from the dropdown menu.
12. In the User name box, type **walton\<username>**. This is the username you were given when you requested access.
13. When you've finished your screen should look like the picture to the right.
14. Now exit out of the new connection window, your changes will be saved.
15. When you are ready to enter the remote desktop, select your system from the My Desktops window and click the start button from the top menu.
16. While you are connecting to the remote desktop, you may see a Verify Certificate message. Press Continue to continue connecting.



17. You will now connect to the remote desktop where you will have access to the system. To exit the remote desktop, go to the Start menu and select Log Off.

Teradata

9. In the Connection Name box, type **Walton College Remote Connection**
10. In the PC name box type **rds.walton.uark.edu**
11. In the Gateway section, you should already have created a Walton College gateway, select it from the dropdown menu.
12. In the User name box, type **walton\<username>**. This is the username you were given when you requested access.
13. When you've finished your screen should look like the picture to the right.
14. Now exit out of the new connection window, your changes will be saved.
15. When you are ready to enter the remote desktop, select your system from the My Desktops window and click the **Start** button from the top menu.
16. While you are connecting to the remote desktop, you may see a Verify Certificate message. Press **Continue** to continue connecting.

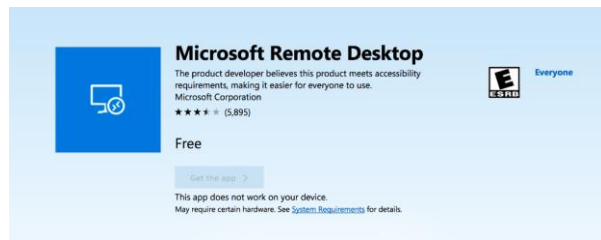


17. You will now connect to the remote desktop where you will have access to the system. To exit the remote desktop, go to the **Start** menu and select **Log Off**.

Windows Users

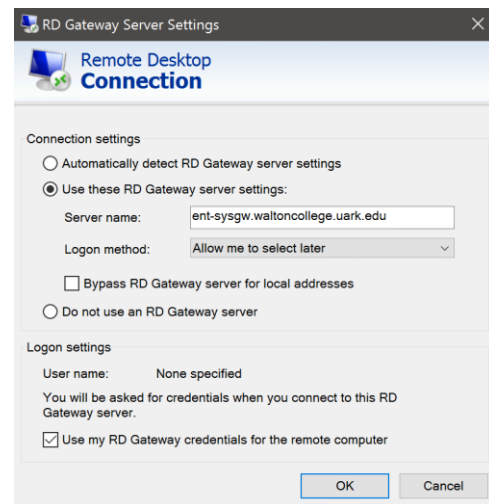
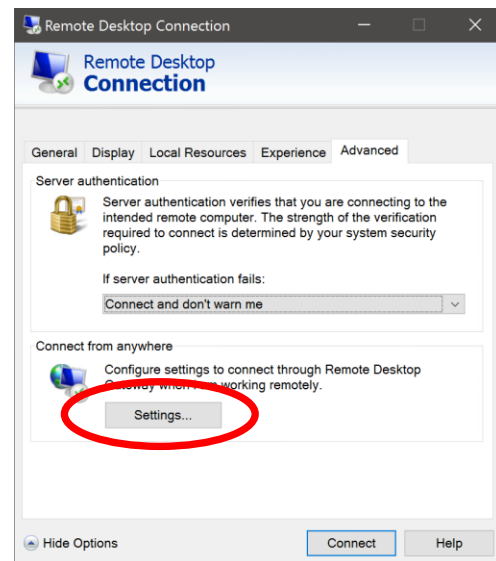
Installing Remote Desktop Application

1. Download the Microsoft Remote Desktop App for Windows, available in the Microsoft Store.
2. Launch the app and click the **Show Options** button at the bottom of the window.



Gateway Configuration

3. Configuring the gateway will allow you to connect to Walton College. This gateway address will stay the same regardless of what system you are connecting to. In the Remote Desktop Connection app, once you've dropped down the Show Options menu, click on the **Advanced** tab. In the Advanced tab, click **Settings**.
4. In Connection settings, select the option that says **"Use these RD Gateway server settings"**.
5. In the Server Name box, type **ent-sysgw.waltoncollege.uark.edu**.
6. In the Logon settings area, check the box that says **"Use my RD Gateway credentials for the remote computer"**.
7. When you finish, your screen should look like the picture to the right:
8. Click **OK** to return to the main Remote Desktop Connection window and click on the **General** tab.



Systems Connections

9. Now that you've set up the Walton College gateway, you will use separate connections for each desktop. Please navigate below to the system of your choice for instructions on how to connect.
10. You should start by having the Remote Desktop Connection window open on the General tab.

IBM

11. In the Computer box, type **rds.walton**
.uark.edu.
12. In the User name box, type
walton\<username>. This is the
username you were given when you
requested access.
13. Click the **Connect** button.
14. You may see a message, like the picture to the right, asking if you trust the connection.
Click **Connect** to continue.
15. Next, a window will pop up, like the one to the
right, prompting you for a password. Type the
password associated with your enterprise
systems login that you received when you
requested access and click **OK**.
16. You will now connect to the remote desktop
where you will have access to the system. To
exit the remote desktop, go to the **Start** menu
and select **Log Off**.



Microsoft

11. In the Computer box, type **rds.walton.uark.edu**
12. In the User name box, type **walton\<username>**. This is the username you were given when you requested access.
13. Click the **Connect** button.
14. You may see a message, like the picture to the right, asking if you trust the connection. Click **Connect** to continue.
15. Next, a window will pop up, like the one to the right, prompting you for a password. Type the password associated with your enterprise systems login that you received when you requested access and click **OK**.
16. You will now connect to the remote desktop where you will have access to the system. To exit the remote desktop, go to the Start menu and select **Log Off**.

SAP

11. In the Computer box, type **rds.walton**
.uark.edu
12. In the User name box, type
walton\<username>. This is the
username you were given when you
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16. You will now connect to the remote desktop
where you will have access to the system. To
exit the remote desktop, go to the Start menu
and select **Log Off**.

Teradata

11. In the Computer box, type **rds.walton**
.uark.edu.

12. In the User name box, type
walton\<username>. This is the
username you were given when you
requested access.

13. Click the **Connect** button.

14. You may see a message, like the picture to the right, asking if you trust the connection.
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